

Terms and Conditions

This 'Terms and Conditions' document ("T&C") governs the end users' ("You/Your/User") access to and use of 'APPeL Events Platform' (which term shall be deemed to include the internet and mobile website <https://appel.events/> as well as its mobile application and any other means to access the same from time to time) and the services offered thereunder.

The APPeL Events Platform is owned and controlled by e2Serv Ventures Private Limited with its registered address at 204, Chawla Complex, Sector 15, CBD Belapur, and Navi Mumbai - 400614 and its registered address at Corporate address at C-1003, Belle Vista Apartment's, Sector 15, CBD Belapur, Navi Mumbai - 400614 (hereinafter referred to as "e2Serv/Us/Our's/We". Through the APPeL Events Platform, e2Serv provides to you information in relation to events that are organized by third-party entities including but not limited to the dates, ticket pricing and other event-related information, and facilitates sale of tickets to such events, to you.

This T&C and privacy policy which constitutes an integral and inalienable part of the T&C, and any other applicable policies published on the APPeL Events Platform, comprises a binding agreement between you and e2Serv.

Your use of the APPeL Events Platform and the services provided thereunder shall be governed by this T&C as well as any other applicable policies published on this APPeL Events Platform, including but not limited to the Privacy Policy.

Your use of the APPeL Events Platform whether for the purpose of transacting through APPeL Events Platform or otherwise, implies your consent to the provisions of this T&C as well as any other applicable policies, including but not limited to e2Serv's use of any information provided by you for the purpose of your use of the APPeL Events Platform.

e2Serv hereby reserves the right to modify, add or delete any part of this T&C without any prior written notice/ intimation to you. It shall be your sole responsibility to periodically review this T&C and all other applicable policies published on the APPeL Events Platform for any revisions thereto. If you do not agree to any of the revisions made to this T&C by e2Serv, you must discontinue further access and use of the APPeL Events Platform and the services provided thereunder.

You agree and acknowledge that such discontinuance of access to and use of the APPeL Events Platform and the services provided thereunder will render the T&C inapplicable from such date of discontinuance only; however this T&C will remain applicable to all instances of use by you of APPeL Events Platform and the services provided thereunder prior to such date of discontinuance.

It is clarified that terms and conditions specific to an event in respect of which e2Serv has facilitated sale of tickets through APPeL Events Platform ("Event") shall be published on the event page accessible on the APPeL Events Platform. e2Serv publishes such information as provided by and on behalf of the organiser associated with such Event ("Event Organiser").

In the event of any conflict between the Event-related terms and conditions, and this T&C, User agrees that the Event-related terms and conditions shall prevail and be binding on the User at all times.

ACCOUNT SECURITY

You are responsible for maintaining the security of your user area account, and you are fully responsible for all activities that occur under the account and any other actions taken in connection with the account. You must immediately notify APPEL.Events support team of any unauthorized uses of your account or any other breaches of security. APPEL.Events support team will not be liable for any acts or omissions by you, including any damages of any kind incurred as a result of such acts or omissions.

RESPONSIBILITY OF WEBSITE USERS AND VISITORS

By operating the website, APPEL.Events does not take responsibility for any or all of the contributed content, or that it believes such material to be accurate, truthful, useful or non-harmful. You are responsible for taking precautions as necessary to protect yourself from any kind of scam and your computer systems from viruses, worms, Trojan horses, and other harmful or destructive content. The website may contain users' content that is offensive, indecent, or otherwise objectionable, as well as content containing technical inaccuracies, typographical mistakes, and other errors. APPEL.Events disclaims any responsibility for any harm resulting to uses and visitors of the Website

The sole responsibility for the content being live streamed/recorded/broadcast shall lie with the organiser. As platform APPEL Events cannot control live content being broadcast.

SEVERABILITY

If any provision of this (other than a term or provision relating to any payment obligation) is held by a court of competent jurisdiction to be contrary to law, then the remaining provisions of this or the application of such provision to persons or circumstances other than those as to which it is invalid or unenforceable shall not be affected thereby, and each such provision of this shall be valid and enforceable to the extent granted by law.

DISPUTE RESOLUTION AND JURISDICTION

Any dispute of whatever nature relating to the subject matter or the interpretation of this will initially be referred to representatives of either party, who will use their best efforts to amicably settle any such disputes in a timely manner and arrive at a settlement within 30 days. In case, no such settlement is arrived at, by the end of the 30 day period, either party shall be at liberty to take appropriate legal remedies. This shall be governed by and construed in accordance with the laws of India and the parties hereby submit to the non-exclusive jurisdiction of the courts at Navi Mumbai, India.

PAYMENT METHODS

We accept Visa, MasterCard, Debit Cards, Net Banking, Paytm Wallet, UPI and PayU Money.

PRICING, AVAILABILITY AND SEAT CONFIRMATION

APPEL Events is a virtual event platform and sells tickets on behalf of Event Organisers and therefore has no control on its availability and pricing. After the payment is complete, you will receive a confirmation page or email.

If you do not receive a confirmation email after submitting payment information, or if you experience an error message or service interruption after submitting payment information, please

get in touch with our support team (+91 88506 54175 or support@appexonline.com) to confirm whether the order has been placed or not.

While purchasing tickets, you are limited to a specific number of tickets (as described by the organiser) you can buy per event.