

Refunds and Cancellation

CANCELLATION/REFUND POLICY

- Cancellation/Refunds policy and terms & conditions for the participants to be provided by the organizer.
- Platform doesn't have automated cancellation/refund functions. These need to be done manually as per respective policies of the organizer.
- Any refunds if applicable shall be the responsibility of the organizer.
- In case of any failure transactions, the decision of PayU will be considered final and binding on the User(s) at all times.

EVENT CANCELLED/POSTPONED BY ORGANIZER

In APPEL Events, Organizer reserves the right to cancel an event due to low enrolment, inclement weather or other circumstances which would make the event non-viable.

If an Event is cancelled or postponed and the Event Organisers of such Event agree on issuing a refund for the tickets, it shall be the Event Organiser's sole responsibility to contact you and process the refund and e2Serv and/ or PayU shall have no liability in this regard.

REGISTRATION CANCELLATION BY PARTICIPANT

Cancellation/Refunds policy and terms & conditions for the participants to be provided by the organizer. Please read all individual event information thoroughly.

TICKETS DELIVERY

1. **Email confirmation:** Your booking confirmation will be sent via an email.
2. **SMS confirmation:** Your booking confirmation will be sent via an SMS depending upon the availability of SMS service.